

# PATIENT SPECIALIST PARTNERSHIP AGREEMENT

Our goal is to provide you with the best care possible. This can happen by using us as your Patient Centered Specialty Care Doctor. We will work with your Primary Care Doctor, who is your Patient Centered Medical Home, to help you feel better. Below are some important things to remember:

#### **PATIENTS Please:**

- After our visit, go see your Primary Care Doctor.
- Make and keep all appointments with our office and with your Primary Care Doctor.
- If you must cancel an appointment, make another one right away.
- Ask questions until you know what you need to do when you leave our office.
- Follow the plan we talked about during your appointment.
- If you are not able to follow the plan for any reason, tell us right away so we can help you set up another plan and ensure you get the best results.

## SPECIALIST DOCTOR:

- We will ask you who your Primary Care Doctor is. We will let him/her know about your care as soon as possible.
- We will talk with you about your health and what you need to do to take care of yourself.
- We will talk to you by phone and in the office to answer your questions.

If your Primary Care Doctor tells us that we should continue to take care of a particular condition, the following will also happen:

- We will share information about your plan and goals with your Primary Care Doctor as quickly as possible.
- We will give you information to help you learn how to take care of yourself, and help you to set goals to improve your health.
- We will work with you to set up a plan to help you take care of your health along with your Primary Care Doctor.

Women's Health Consultants, PLC

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Thank you for partnering with our office and taking an active role in your health. In order to enhance our partnership, it is important that we share some helpful practice information:

Our office hours are:	Monday	7:30 AM - 4:30 PM
	Tuesday	7:00 AM - 4:30 PM
	Wednesday	9:30 AM - 5:00 PM
	Thursday	7:30 AM - 4:30 PM
	Friday	7:00 AM - 3:00 PM
	Saturday	Scheduled Hours

After hours, you will be instructed to call your Physician on call at 248-691-8648. (*Please call during business hours for prescription refills and non-urgent matters.*)

Please let our staff know if you are in need of community resources including but not limited to transportation, food, prescription assistance, mental health, physical/mental abuse, and shelter. You can submit your request over the phone, through your patient portal or by filling out a Request for Community Services form in our office.

Should you find yourself in a situation where you must seek medical care after hours and it is **not** a life-threatening emergency, please use an urgent care facility. Below you will find details for an urgent care facility near our office with which we refer our patients to:

PrimeCare Urgent Care
39555 W 10 Mile Rd Ste. 301
(10 Mile & Haggerty)
Novi, MI 48375
248-426-9680
Hours: 10:00 AM – 9:00 PM

ours: 10:00 AM – 9:00 PM Open 365 days a year.

## Should you have a life-threatening emergency please proceed to the nearest hospital.

Ascension Providence Hospital- Southfield Campus
Ascension Providence- Novi Campus
16001 West 9 Mile Road
47601 Grand River Avenue
Novi, MI 48374
(248) 849-3000
(248) 465-4100

(Please also contact our office for follow up at 248-465-1200 and ask to speak to your Physician.)

